

POLICY HOLDERS' SERVICE

Forms required for Policy Holders' Service are available at the CPS website, in the Apps and Forms section. Once in the Apps and Forms section - choose a state, a carrier, and the product/service type of Policy Holders' Service to find the forms you require. It is up to you to complete and submit the forms to a carrier - CPS will not be able to assist you in this regard.

If you need to contact the carrier with questions in regards to Policy Holders' Service, please refer to the table below. Carriers and a phone number to call for PHS assistance are shown.

| Carrier | PHS Phone Number |
|--------------------------|-------------------------|
| AIG/American General | 800-487-5433 |
| American National | 888-501-4043 |
| AXA/MONY | 800-487-6669 |
| Banner | 800-638-8428 x6971 |
| C.N.A. | 800-262-7307 |
| Chase | 800-321-9313 |
| Empire General | 800-327-1303 |
| Genworth (FCL) | 888-325-5433 |
| ING | 877-882-5050 |
| Jefferson Pilot | 800-633-8275 |
| John Hancock | 800-250-7401 |
| Lafayette Life | 800-443-8793 |
| Lincoln Benefit | 800-525-9287 |
| Lincoln Life (FPPL) | 877-533-0114 |
| Manulife | 800-387-2747 |
| Mass Mutual | 888-895-6277 |
| Met | 800-638-5000 |
| Midland/Reassure America | 877-627-3618 |
| North American | 877-872-0757 |
| Prudential | 800-782-5356 |
| State Life | 800-428-2316 |
| Sun Life of Canada | 800-862-6266 |
| Transamerica | 800-852-4678 |
| United of Omaha | 800-775-7894 |
| US Financial | 513-686-2000 |
| West Coast | 800-866-9933 |